

# COVID-19 PROTOCOL



These safety procedures are subject to change based on guidelines provided by the National Institute of Public Health (RIVM). On our website you will always find the most recent version.

PLEASE NOTE THAT IF YOU OR ANY OF YOUR GUESTS IS FEELING UNWELL, TO NOT VISIT US UNTIL YOU ARE FEELING BETTER.

## **GENERAL INFORMATION**

- All our staff is carefully monitored. Any employee that has been in contact with someone, or shows any symptoms of Covid-19 is not allowed on any of our properties.
- All our staff is required to wash and/ or sanitize their hands every 30 minutes.
- An intensive cleaning and sanitation schedule is maintained throughout our property with extra attention for high-contact surfaces and handles.
- Throughout our property you will find multiple hand sanitizer stations.
- We keep a minimum of 1.5 meter distance between each other at all times.

## **CHECK-IN & CHECK-OUT**

- Optional contactless check-in and registration procedure before arriving on property.
- We prefer card payments over cash payments.
- Our payment terminals are sanitized after each payment.

## **GUEST ROOM**

- Each guest room is deep cleaned and sanitized after each check-out.
- We offer two options for cleaning during your stay:
  - › Full daily service.
  - › No service: Fresh towels and amenities are hang from your door each morning
- All hotel information is digitally available.

## **FOOD AND BEVERAGE**

- A la carte breakfast is served in Harry's Restaurant.
- There is a minimum of 1.5 meter between each table in the dining room.
- We prefer card payments over cash payments.
- Our payment terminals are sanitized after each payment.

**PHONE NUMBER  
LOCAL HEALTH SERVICES:**

**088 - 880 50 05**